#### COVERING RESTRICTED

Reference:

From: Mrs K Vineall Date: 23 July 1997

Me Sharucha, IPL NZO Separate copies Deputy Heads of Department) (see attached list)

#### DUBLIN 1996-7 PERFORMANCE ABGESSMENT

- 1. I attach extracts relevant to your department from Dublin's assessment of performance of their 1996-97 objectives.
- 2. We would like to acknowledge these with a composite reply. Please let us know if you would like us to make any comments, commendations or queries on the objectives in which your department has an interest. (I would be grateful if departments which are the main interface with OGDs on these subjects could consult them as necessary before replying.)
- 3. Please reply if need be by Monday 4 August. Nil returns Juggers 41.8 ate not required.

Kate Mueall.

longressies the today, so have to all Hube we will go buce to her on Wedneson A- io-ordinate the ropense - Ni jemi + Me waster's anaport orcasuall hime ueuss.

proper a sea of seconds to the

Mts K Vineall RID W140 0171 270 2356

18 418

COVERING RESTRICTED

#### COVERING RESTRICTED

Constitution to and guidlides but will dry angues of management to be

related and service trial equipment to refer to products from

distr to oursements in the Carublin, and to bule of chilann

Consular Division
CRD
Economic Advisers
ESED
EUD(E)
EUD(I)
Information Department
JEPD
MVD
OED
Sec Pol Department
DIO (C) 3, MOD

COVERING RESTRICTED

.. . .

DUBLIN: OBJECTIVES 1996/97

SECTION ONE: LONG TERM OVERALL POST OBJECTIVES

#### 1. BILATERAL RELATIONSHIP/POLITICAL SECURITY

To davelop a deeper and more normal bilateral relationship with the Irish in key areas of mutual interest, in particular Northern Ireland, and also including EU matters and other areas of practical benefit, and to ensure, as far as possible, that Irish policy makers and commentators take full account of UK interests: a more normal bilateral relationship will make a positive impact on efforts to achieve a political settlement for Northern Ireland and to enhance the security of the United Kingdom from terrorism.

#### 2. BUROPEAN UNION

To encourage the understanding and support of the Irish Government and public, on all EU issues of concern to us, and to foster an increasing dialogue.

#### 3. ECONOMIC

To promote an economic approach by the Irish Government which is in the UK's interests and to ensure that long-term trands and policy concerns are appropriately taken into account by UK Departments when formulating policy.

#### 4. COMMERCIAL

To help British companies win business in the Republic of Ireland and assist Irish companies to source products from the UK. To protect when necessary British commercial interests in the Republic of Ireland.

#### 5. CONSULAR/ENTRY CLEARANCE

To improve the standard of passport and visa services on offer to customers in the Republic, and to help UK citizens as necessary with patience, courtesy and effectiveness.

#### 6. MANAGEMENT

To maintain and improve where possible the effectiveness and efficiency of the Embassy. To maintain staff morals.

SECTION TWO: DUBLIN: OVERALL SHORT-TERM OBJECTIVES 1996/97

OBJECTIVE AND MEANS

PRIORITY

A

OUTPUT MEASUREMENT

PERFORFANCE ASSESSME

#### NORTHERN IREIAND

## 1. Political Development

To ensure British policy on Northern Ireland is drawn up and presented so as to secure maximum co-operation from the Irish Government and others in the Republic, to enable HMG to achieve its objectives: through timely advice to London and Belfast on Irish thinking, on policy formulation and presentation, in partnership with NIO and PCO; talking to Irish Ministers and officials (DFA, Dept of Justice, Dept of Taoiseach) Fine Gael, and Labour backbenchers, opposition parties and media; specific briefings arranged for TDs, political parties and other interested groups; sponsored visits and NIO programmes; identification of events

Irish commitment to successful development of talks for a political settlement in Northern Ireland, in partnership with HMG.

Better informed and supportive Irish public

Greater sympathy and understanding on the part of at least some Fine Gael, Fianna Fail and Labour backbenchers.

Visits by 2 groups of TDs to NI.

Cat I/II visits to London with NI

- Foreign Affano Sibelitee - Sofs Dollan Visit-- More NI Musicles Visits

© PRONI DFD/3/1107

OUTPUT MRASUREMENT

PERFORMANCE ASSESSME

North and South suitable
as pegs for visits in each
direction.

### 2. Arms and Security

To make a significant contribution to close co-operation on decomissioning paramilitary weapons, and further improvements in cross-border security co-operation: through providing timely advice to London on Irish thinking, policy formulation and presentation; lobbying and informing Irish Ministers, officials, security and media contacts, particularly on the need for more commitment of resources ont he Irish side; further training and liaison opportunities for the Irish if they can absorb them; more visits in both directions.

Joint approach to decommissioning.

NI security forces increased satisfaction.

Full take up of available training and liaison opportunities.

08.11.1997 14:5

OBJECTIVE AND MEANS	PRIORITY	OUTPUT MRASUREMENT	PERFORMANCE ASSESSME
ERITISH-IRISH RELATIONS			
3. To maintain the momentum of the exercise to thicken the	A		
relationship between the two Governments launched at the Anglo-Irish Summit		Successful visits and Summits. Positive media coverage.	
in December 1995: through identifying projects of mutual benefit; increased Ministerial visits in both directions; public presentation eg at 6 monthly Summits; overcome		Closer and more regular consultation between officials.	
residual Irish reticence about exercise.  EUROPEAR UNION			
4. To ensure Ministers and Whitehall officials receive high quality	A	- Better informed and supportive Irish Government machinery.	
analysis, reporting and advice on handling all EU		- Whitehall satisfaction.	
issues and to lobby in support of UK objectives: through (i) contacts with Irish Ministers,		- Full co-operation on a range of key issues.	
officials, journalists, academics and other opinion formers; (ii) timely advice and			
promoting; (iii) promoting meetings between Irish and UK experts.			

		*	
5. To increase understanding and support for UK positions: through contacts as above, plus public speeches, articles for newspapers, radio interviews etc.	PRICRITY	OUTPUT MEASUREMENT  - Articles placed, positive media coverage, speeches given.	PERPORMAI
6. To provide an effective and efficient Embassy input into the Irish Presidency: by reporting on positions and lobbying, organisation of visits.	<b>A</b>	Whitehall satisfaction with service, successful visits.	
7. To promote deeper co-operation between the UK and Ireland in areas of mutual interest: employment, drugs, financial services, transport, energy, social welfare and health: through Visits by Ministers and officials in both directions, organising relevant seminars, and regular reporting of thinking and developments in Ireland.		Whitehall satisfaction with advice and reporting.  Seminars/meetings organised.	

OBJECTIVE AND MEANS	PRIORITY	OUTPUT MEASUREMENT	PERFORMANCE ASSESSE
8. To provide regular economic analysis and reporting: through contacts with Ministers, officials, economists, journalists and others.	В	Regular quarterly reports and ad hoc letters on topical issues. Positive feedback from Whitehall.	
9. To provide reporting and advice on labour market, social welfare and health issues as priorities allow: through contacts with Ministers, officials, economists, journalists and others.  ACRICULTURE	B	Positive feedback from Whitehall.	
10. BSE			
To enlist and maintain  Ireland's support for a  gradual lifting of the Bu  ban on beef and beef  products: through  lore-ing Ministers and  officials. Promoting  increased Ministerial and	A	Support from the Irish Government at Council and in Committee.  Sympathetic handling by Irish Presidency.	

FROM CO-ORDINA

				-
				SIBE
A	Reasonable barmony at inter-governmental level. Toning down of critical attements in media. Fewer latters from major anti-Sellafield campaign.  Satisfactory continuation of			LATION & SERVICES
				08.11.1997
				1 4
A	Increased exports.			5 4
	No. completed.			
	No. u-da-t-t-a-			
	No. attended.			
	No. of visits.			
		A Increased exports.  No. completed.  No. attended.	A Increased exports.  No. completed.  No. attended.	A Increased exports.  No. completed.  No. attended.

OBJECTIVE AND MEANS	PRIORITY	OUTPUT MEASUREMENT	PERFORMANCE ASSESSMEN
companies: through full implementation of the Action Plan in the Market Plan; Market information Reports/Sector Reports; seminars in UK; exhibitions in the Republic of Ireland; local visiting programme.			
CULTURAL			
13. To ensure that maximum use is made of the resources available to the British Council and for FCO scholarships to support the Embassy's objectives: through BC Director attening office meetings weekly; reviewing every two months Embassy/Council co-ordination by DHM and Director.		Beightened public profile for BC cultural events and FCOSAS: public recognition that HMG seeks to make a positive impact on cultural life in Ireland.	
14. To maintain quality and number of FCO scholars: by extending commercial sponsorship, choosing shortlist and interview scholarship candidates in conjunction	B	More companies involved in sponsorship for 1997/B academic year.  New system for monitoring in place.  Use of annual reception/lunch to target useful individuals.	
with BC and effective follow-up with ex-PCOSAS acholars.		Chart within the foregot Asset	

OBJECTIVE AND MEANS	PRIORITY	OUTPUT FRASUREDBUT	PERFURMANCE ASSESSME
INPURDATION			
C 15. To strengthen the Embassy's information output: by talking to media personnel in and outside Dublin; speeches, articles and letters by British Ministers, HMA and others placed in ROI media; selective distribution and more targeted use of information material through E-Mail system.		More interviews, speeches, articles and contacts.	
CURSULAR ENTRY CLEARABCE			
16. a) To handle passport applications and consular cases within timescale of citizens' charter: through reviewing work procedures and productivity. TOIL to be agreed if overtime work is necessary to maintain the timescale during the busy summer months.	A	No exceptions.	
b) To maintain issuing of routine visas within 24 hours: provide a prompt and	B	No exceptions:	c c/o_
efficient visit terres in accordance with Good Practice and within a spirit is the Chizer's Clarke	n <sub>z</sub>	Other within ther trugget times. Monthshy of weeks of complants and continued and prompt with in the part of the p	molancar

# PRITISH EMPASSY DUBLIN. 1995/97 OSJECTIVES PERFORMANCE ASSESSMENT

## Overall Summary

1996/97 was a productive year for the Embassy, with considerable success in meeting all objectives, in particular:

- The standard of chancery reporting, especially on NI and EU/economic matters, has been clearly appreciated in Whitehell.
- A successfully managed Irish BU Presidency.
- A marked increased in trade promotion activity.
- Efficient and effective management and consular work demonstrated by meticulaous handling of local budget and prompt responseto passport and visas applications, which have increased significantly.

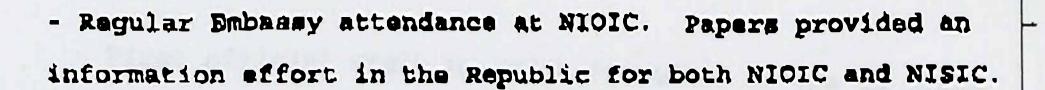
#### DATAIL

NB. The following paragraphs follow the same order as the Embassy's overall short-term 1996/97 objectives, and set out progress in relation to the means and output measurements in these objectives. Paragraph number and subheadings refer to those in the overall short-term objectives.



- Increased reporting on internal political developments and on government and opposition views towards Northern Ireland, with very positive feedback from the NIO and FCO and on a number of occasions from NIO Ministers, who made clear they value this as a contribution to policy making.
- Strengthened contacts with Parliamentarians, particularly in BIIPB, the Oireachtas NI sub-committee and in Fianna Fail. Contacts with DFA, Department of Justice and Taoiseach's Department were either maintained at existing levels or increased.
- Close relations were maintained with the media, which we believe enabled more balanced coverage on NI issues. Under Embassy's auspices, NIO officials visited Dublin to provide in-depth briefing to correspondents.
- Embassy provided briefing to a number of political groups and universities (including Glencree, Meath Peace Group, UCG and TCD). Arranged for Orange Order to visit Dublin to meet oxoss-party group of politicians.
- Bight visits by NIO Ministers, including two by the Secretary of State, on top of IGC and Adare meetings evidence of increasing normality of relations and opportunity to put agross our position on Northern Ireland.

the process of testifications of



- 15 Irish political correspondents visited London to meet the Prime Minister and Bath to attend the BIIPS Plenary as Category I FCO visitors.
- Embassy visits to Limerick, Cork, Waterford, Galway and Donegal provide opportunity to assess views outside Dublin.

## 2. Arms and Security

- Discussions on decommissioning paramilitary weapons continued between the two governments throughout the year.
- Training and limison contacts with the defence forces incremed.
- HMS Manchester visited Cork for 50th celebrations of Irish Naval Force.
- Minister for the Armed Forces met the Irish Defence Minister for the first time.
- Cross-border security operation continued to develop.

## . MALLAUM TELED RELECTIONS

- Pirat official visit by Irish President to the UK since Independence a historic symbol of irreversible shift in Irish public opinion towards a more normal relationship.
- Continued development of Bast/West thickening exercise with increased contacts and cooperation in all areas.

## 4-6. European Union

- Significant increase in effort, particularly reporting on the Irish Presidency, EMU and IGC.
- Increased contacts with officials and Ministers enabled improved understanding of British views. Articles by Foreign Secretary and the Prima Minister played in the national press.
- Successful management of arrangements for EU Presidency, with particular Whitehall praise for handling of Summit.

### 7-9. Economic and Social

- High level of reporting on key issues with positive feedback from Whitehall.
- Regular contact between Ministers and Officials during Irish BU Presidence and beyond.

10. Agriculture

- Close contact with officials and Ministers during and beyond the Irish Presidency has seen development of Irish attitudes towards BSE to the point that they are keen to see the ban on beaf and beaf products lifted, particularly in Notthern Ireland, provided that decision made on scientific evidence.

# 11. Environment/Nuclear

- Increasingly harmonious relations at official level, together with greater openness (from HMG and the industry itself) have helped to keep our differences over nuclear issues from adversely affecting the wider bilateral relationship. Prospects for a conclusion of the Inter-Government agreement on nuclear safety considerably brighter than for some time.

## 12. Commercial

- UK exports increased by 17.5% in 1996 to 88.5 billion.
- A total of 21 Trade Mission visited the Republic in 1996/9 (up by 14 over 1995/96).
- Local enquiries increased dramatically. The Embassy mounted stands at three major trade fairs and participated in a total of 85 exhibitions and special events.

**\*** 

1 - 1 - 1 - 2-

- co-sponsorship has increased public awareness of the programme.
- Regular and effective consultation between the Embassy and the Director of the British Council.

# 14-15 Information

- Increased number of Ministerial articles placed in national press.
- Regular updates of distribution lists have ensured information material is closely targeted.

## 16. Consular Entry Clearance

- All passport applications and consular cases handled within Citizen's Charter timescales.

08.11.1997

#### 10. Agriculture

- close contact with officials and Ministers during and beyond the Irish Presidency has seen development of Irish attitudes towards BSE to the point that they are keen to see the ban on beaf and beaf products lifted, particularly in Northern Ireland, provided that decision made on scientific evidence.

## 11. Environment/Nuclear

- Increasingly harmonious relations at official level, together with greater openness (from HMG and the industry itself) have helped to keep our differences over nuclear issues from adversely affecting the wider bilateral relationship. Prospects for a conclusion of the Inter-Government agreement on nuclear safety considerably brighter than for some time.

#### 12. Commercial

- UK exports increased by 17.5% in 1996 to 28.5 billion.
- A total of 21 Trade Mission visited the Republic in 1996/97 (up by 14 over 1995/96).
- Local enquiries increased dramatically. The Embassy mounted stands at three major trade fairs and participated in a total of 85 exhibitions and special events.

- Embassy staff attended 17 seminars in the UK and produced 220 market information reports.
- Objectives were achieved overall with the exception of local company visiting, as resources were not available because of increased activity in other areas.

## 13. Cultural

- Maximum use made of British Council expertise and management services to maintain level of commercial co-sponsorship of Chevening Awards.
- Co-sponsorship has increased public awareness of the programme.
- Regular and effective consultation between the Embassy and the Director of the British Council.

#### 14-15. Information

- Increased number of Ministerial articles placed in national press.
- Regular updates of distribution lists have ensured information material is closely targeted.

#### 16. Consular Entry Clearance

. All passport applications and consular cases handled within Citizen's Charter timescales.

A 18/97 (for info & y/A

of O'Lon John John & Cordin To see + fele

ony /8.

Off. (Many thanks.

2. We now understand

(Many Bonn) that Cent for (Mrs Brun) Aur examining and

preparing a composite

repart to un Inserum.

Mr Ray

3. Mr Sisser and new Brand

Fiona McCoy

aux to discuss (an three refuns

To:

From: Fiona McCoy

NORTH/SOUTH CO-OPERATION printise its N/S projects. Home Ray

We discussed this issue and I agreed to catalogue the events surrounding the Minister's request and handling of replies:

10 June 1997 DJ Watkins note to PS/Ingram (NIO actioned and requested DED to forward reply through their Private Office)

Mr Ingram's note to Murphy/Worthinghton/Dubs -16 June 1997 issued from NIO. (Mr Gibson advised me CMB will co-ordinate DED reply and other depts will respond separately to Minister)

It was agreed any returns received in this office from other depts would be passed to NIO who would subsequently pass into Minister.

The following list details the departments and dates their returns received in DED Private Office:

8/7/97 DFP 11/7/97 DED 11/7/97 NIO 17/7/97 DANI 24/7/97 DHSS 30/7/97. DOE

fiana.

FIONA MCCOY 1 August 1997